

## **North Bay Adult Literacy Providers FAQ**

### **What is Literacy and Basic Skills (LBS)?**

- Helps adults in Ontario to develop and apply the following competencies to achieve their goals
  - Communication
  - Numeracy
  - Interpersonal
  - Digital skills
  
- Serves learners whose goals are to transition successfully to
  - Employment
  - Post-secondary
  - Apprenticeship
  - Secondary school
  - Increased independence
  
- Supports programming for
  - Deaf and hard of hearing
  - Anglophone
  - Francophone
  - Indigenous

### **Who is eligible for the LBS program?**

- To participate in the LBS program, individuals must
  - Be Ontario residents
  - Be 19 years or older (some exceptions may apply)
  - Provide a valid SIN number (Series 900 numbers are accepted for Refugee clients but not international students or temporary foreign workers)
  - Demonstrates a need for services (will be assessed by service provider)
  - Be proficient enough in English or French (speaking and listening) to benefit from LBS instruction (will be assessed by service provider)
  - The last two requirements do not apply to Deaf and hard of hearing learners

### **Is there a cost to attend the LBS program?**

The LBS program is free, funded by the Ministry of Labour, Training and Skills Development (MLTSD). Please note that providers may offer additional “fee for service” classes for further learning and upgrading. Additional supports may also be offered on a case by case basis.

## Who are the service providers in North Bay?

Service Providers	Contact Information	Address
Le centre de formation Du Nipissing	Phone: 705-472-6673 Fax: 705-497-1825 Courriel: guylaineph@formationnipissing.ca	630 rue Cassells North Bay, ON P1B 4A2
Literacy Nipissing	Phone: 705-494-9416 Text: 705-471-1021 Email: staff@literacynipissing.ca	204 Main Street E, Suite 100 North Bay, ON P1B 1B1
The Learning Co-op	Phone: 705-472-7771 Fax: 705-472-9081 Email: tlc@npsc.ca	St-Joseph Adult Education Campus 570 First Ave. E., 2nd floor North Bay, ON P1B 1K6
The Learning Connection	Phone: 705-472-7015 ext. 3017 Fax: 705-474-4011 Email: mark.armstrong@nearnorthschools.ca	647 McKay Ave., North Bay, ON P1B 7V7 (In the Laurentian Learning Centre)
The Centre for Adults with Intellectual Disabilities (Formerly known as FJ Dellandrea Place)	Phone: 705-476-3288 ext. 1281 Email: fjeducation@communitylivingnorthbay.org	741 Wallace Rd., North Bay, ON P1A 0E6
Canadore College (Academic Upgrading Program)	Phone: 705-474-7600 ext. 5531 Fax: 705-495-7904 Email: academicupgrading@canadorecollege.ca	100 College Dr, North Bay, ON P1B 8K9

## How do I refer a client to a service provider?

Please visit the new LBS referral form available here:

<https://northernliteracynetworks.ca/referral/index.php>

Answering a few questions when you first click the link to the referral form will help determine what provider would be best suited for your clients. Once you are done entering the client information, submitting the form will send a copy to the provider and will send you a copy for your records.

## Do providers offer continuous enrollment?

Yes! Most service providers offer continuous enrollment, allowing individuals to access services whenever is best for them. Please note that exceptions may apply.

## Do we offer learner centred/customized programming?

Yes! The LBS program is learner driven, meaning they are customized to meet the needs of individual learners.