

Sault Ste. Marie Adult Literacy Providers FAQ

What is Literacy and Basic Skills (LBS)?

- Helps adults in Ontario to develop and apply the following competencies to achieve their goals
 - Communication
 - Numeracy
 - Interpersonal
 - Digital skills

- Serves learners whose goals are to transition successfully to
 - Employment
 - Post-secondary
 - Apprenticeship
 - Secondary school
 - Increased independence

- Supports programming for
 - Deaf and hard of hearing
 - Anglophone
 - Francophone
 - Indigenous

Who is eligible for the LBS program?

- To participate in the LBS program, individuals must
 - Be Ontario residents
 - Be 19 years or older (some exceptions may apply)
 - Provide a valid SIN number (Series 900 numbers are accepted for Refugee clients but not international students or temporary foreign workers)
 - Demonstrates a need for services (will be assessed by service provider)
 - Be proficient enough in English or French (speaking and listening) to benefit from LBS instruction (will be assessed by service provider)
 - The last two requirements do not apply to Deaf and hard of hearing learners

Is there a cost to attend the LBS program?

The LBS program is free, funded by the Ministry of Labour, Training and Skills Development (MLTSD). Please note that providers may offer additional “fee for service” classes for further learning and upgrading. Additional supports may also be offered on a case by case basis.

Who are the service providers in Sault Ste. Marie?

Service Providers	Contact Information	Address
Canadian Hearing Services (CHS)	Phone: 1-866-518-0000 ext. 4220 TTY: 1-877-215-9530 Fax: 1-855-259-7809 Email: literacytraining@chs.ca	130 Queen St E Sault Ste Marie, ON P6A 1Y5
CÉFA - Centre d'éducation et de formation pour adultes	Phone: 705-946-1565 Email: directeur@cefassm.com	145 McNabb St Sault Ste. Marie, ON P6B 1Y2
Northland Adult Learning Centre	Phone: 705-945-7109 Email: northland@adsb.on.ca	440 Northland Rd, Sault Ste. Marie, ON P6C 3N5
Mamaweswen – The North Shore Tribal Council	Phone: (705) 923-3655 Email: mino@niigaaniin.com	Niigaaniin Head Office – Wabanung Building 473 Hwy 17 Cutler, ON POP 1B0
Superior Adult Learning (formerly Program Read)	Phone: 705-946-3953 Email: martin@superioral.ca	955 Queen Street, E, #320, Sault Ste. Marie, ON P6A 2C3
Sault College Academic Upgrading	Phone: 705-759-2554 ext. 2433 Email: academicupgrading@saultcollege.ca	443 Northern Ave E, Sault Ste. Marie, ON P6B 4J3

How do I refer a client to a service provider?

Please visit the new LBS referral form available here:
<https://northernliteracynetworks.ca/referral/index.php>

Answering a few questions when you first click the link to the referral form will help determine what provider would be best suited for your clients. Once you are done entering the client information, submitting the form will send a copy to the provider and will send you a copy for your records.

Do providers offer continuous enrollment?

Yes! Most service providers offer continuous enrollment, allowing individuals to access services whenever is best for them. Please note that exceptions may apply.

Do we offer learner centred/customized programming?

Yes! The LBS program is learner driven, meaning they are customized to meet the needs of individual learners.